

Privacy-sensitive data or personal data is processed via our website. Kyone Int. Trading BV, Head-Works Trading BV and Kyone Service Center consider careful handling of personal data of great importance. Personal data is therefore carefully processed and secured by us.

When processing, we comply with the requirements of privacy legislation:

- We clearly state the purpose for which we process the personal data, which we do via this privacy statement;
- We limit the collection of personal data to only the personal data necessary for legitimate purposes;
- We first ask for your explicit permission to process personal data in cases where your permission is required;
- We take appropriate security measures to protect your personal data and we also require the same from the parties that process personal data on our behalf;
- We respect your right to view, correct or delete your personal data at our request.

Kyone Int. Trading BV, Head-Works Trading BV and Kyone Service Center are responsible for their own data processing. In this privacy statement we explain which personal data we collect and use and for what purpose. This privacy statement was last amended on 23-06-2022.

Use of personal data

When using our web store, we obtain certain information from you as a visitor. That can be personal data. We only stored and use the personal data that is provided directly by you, in the context of the service you have requested, or of which it is clear that they are provided to us for processing. We use the following data for the purposes stated in this privacy statement:

- Name
- Address, place of residence
- Country
- Phone number
- E-mail address
- VAT number
- IP address

Offering distributors

On the website it is possible to search for a dealer in your area by means of a map and a form on the 'Dealers' page. When you use this service, we process the data entered by you in order to be able to designate you a dealer in your area. The information you enter will be kept for as long as it is necessary for the execution of the assignment.

Request envelope for Kyone Service Center

On the website it is possible to request an envelope for the Kyone Service Center. When applying you fill in your details, we use this information so that we can send you an envelope for the Service Center. The information you enter will be kept for as long as it is necessary for the execution of the assignment.

Handling order

When you place an order, we use your personal data to process it. If necessary for proper handling, we may also provide your personal data to third parties. You can read more about this later in this privacy statement. The data you enter or send to us will be kept for as long as they are necessary for the execution of the assignment.

Advertisement

In addition to the information on our website, we can also inform you about our new products and services:

- By email
- By newsletter
- By phone
- By our promotional brochure

Contact form and newsletter

Via our website it is possible to contact us by means of a contact form, where you are asked to fill in various details to handle your question. You choose which data you provide. The data you send us will be kept for as long as the nature of the form or the content or your e-mail requires for the complete answering and processing thereof.

We also send out a newsletter to inform interested parties about our products and/or services. Every newsletter contains a link with which you can unsubscribe. Your e-mail address will only be added to the list of subscribers with your explicit consent or by your own subscription.

Publication

We only publish customer data of the dealers who want to be mentioned on our 'Dealer' page. This contains information such as name, address and any contact information or a website address.

Ads

Our website does not show any advertisements, but links to various social media channels and videos from YouTube are displayed on the website. It is possible that they do show advertisements.

Provision to third parties

We can pass on your data to our partners. These partners are involved in the implementation of the agreement. Social media buttons are included in our web shop. With this, the administrators of these services collect your personal data. Even if you register for the newsletter, your data will be passed on to a partner who provides the newsletter.

Cookies

Cookies may be placed on our website via third parties engaged by us. We regard your further use of our website as consent to this use of cookies.

You are free to disable cookies through your browser. Keep in mind that it is possible that our website will no longer work optimally. We have made agreements with third parties that place cookies about the use of cookies and applications. However, we do not have full control over what the providers of these applications themselves do with the cookies when they read them. For more information about these applications and how they deal with cookies, please see the privacy statements of these parties (note: these can change regularly).

Security

We take security measures to limit misuse of and unauthorized access to personal data.

Retention periods

The personal data described above will be kept for as long as necessary to process your orders, including warranty. The data will then be deleted, unless there is a legal obligation that requires longer retention (such as the seven-year fiscal retention obligation for payment data).

Third Party Websites

This privacy statement does not apply to websites of third parties that are connected to our website by means of links. We cannot guarantee that these third parties will handle your personal data in a

reliable or secure manner. WE recommend that you read the privacy statement of these website before using them.

Changes to this privacy statement

We reserve the right to make changes to this privacy statement. It is recommended that you consult this privacy statement regularly so that you are aware of these changes.

Viewing and changing your data

For questions about our privacy policy or questions about access to and changes to (or deletion of) your personal data, you can contact us at any time using our contact details below. You can also send us a request to view, change or delete your data. You can also submit a request to request a data export for data that we use with your permission, or indicate with reasons that you want us to limit the processing of personal data. To prevent misuse, we may ask you to identify yourself adequately. If the data is incorrect, you can request us to change the data or have it removed.

Personal Data Authority

Of course we are happy to help you if you have complaints about the processing of your data. Under the privacy legislation you also have the right to file a complaint with the Dutch Data Protection Authority against these processing of personal data. You can contact the Dutch Data Protection Authority for this.

Contact details

Kyone Int. Trading BV

Dorpsstraat 25

4511 EB Breskens

Kyone@kyone.nl

0117 38 51 03

CoC: 22044355

Terms and Conditions: [click here](#)

Head-Works Trading BV

Dorpsstraat 25

4511 EB Breskens

The Netherlands

headworks@kyone.nl

0117 38 51 03

CoC: 64226417

Terms and Conditions: [click here](#)

Kyone Service Center

Dorpsstraat 25

4511 EB Breskens

The Netherlands

kyone@kyone.nl

0117 38 51 02

CoC: 63055430

Terms and Conditions: [click here](#)